

DAN AHOUSE
AREA DIRECTOR, GOVERNMENT AFFAIRS
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914-378-4533



November 30, 2015

The Honorable William Gallagher, Supervisor
Town of Milan
20 Wilcox Circle
Milan, New York 12571

Dear Supervisor Gallagher:

This is to inform you that as of January 1, 2016, there will be certain changes to Cablevision rates, including multi-product discounts and nominal increases to both Digital Video Recording (DVR) services and set top box rental fees. Pricing will remain unchanged for Optimum TV packages, standalone Optimum Online, the new "Cord Cutter" packages and Optimum Voice. The changes are as follows:

Residential Customers:

- Optimum DVR Service: Customers will see an increase of \$1.00.
- Multi-Product Discount: Customers who subscribe to both Optimum Online and Optimum TV will see a \$5.00 reduction in the multi-product discount.
- Set Top Box Fee: Customers will see an increase of \$1.00.

Commercial Customers:

- Modem Rental Fee: Customers with a Cablevision-provided modem not currently paying the modem rental fee will begin paying the \$9.99 fee. Customers currently paying the modem rental fee will see an increase of \$5.04.
- Optimum DVR Service: Customers will see an increase of \$1.00.
- Static IP Service: Customers subscribing to Static IP service will see an increase of \$5.00.
- Set Top Box Fee: Customers will see an increase of \$1.00.

Optimum continues to provide significant value to customers by offering content and programming that meet the needs and interests of the diverse communities we service.

Customers are being notified 30 days in advance of these changes through bill messages or inserts. In addition, rate information will be available on our website at www.optimum.net.

As always, if you have any questions please feel free to call me.

Sincerely,

A handwritten signature in black ink that reads "Dan Ahouse".

Dan Ahouse

CABLEVISION OF WESTCHESTER
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